

# print4™

supplies • parts • dispatch • management

Print4™, is a scalable end-to-end print management solution that helps reduce costs and increase efficiency. Through a single point-of-contact vendor, manage all printer related supplies, parts, service, hardware and software.

Our highly responsive technical support team is available to diagnose any printing problem. Service requests can be automated or submitted online 24 hours a day, 365 days a year through our web portal. We have access to more than 10,000 service technicians located in the U.S., Canada, and Mexico. Plus, Print4 is supported by two manufacturing facilities and five distribution locations to ensure you have the parts and supplies when you need them, where you need them.

## Facts You Should Know

Most companies do not know what they spend on their printing environment.

IT departments are being asked to do more with less resources resulting in little attention being paid to the companies printing and document processing.

60% of all help desk calls are output related.

Research suggests that print production and management can be as much as 3% of total revenues.

A company can realize significant cost savings by instituting a print management program.

Increased productivity and uptime are additional benefits of a print management solution.

## Print4 Pages “Cost-Per-Page”

Our cost-per-page solution, consolidates the costs of all parts, supplies, and service into a single per page print rate. Print4 Pages automatically captures print count totals, detects printer errors, and offers a convenient way to order supplies. With Print4 Pages, you'll receive detailed usage reports, proactively order parts and supplies, and schedule a technician to help reduce printer down time. Print4 Pages consolidates your entire printing cost into simplified usage report and billing statement.

### Features:

- Single Per-Page Print Rate
- Automated Meter Capture
- Automated Printer Monitoring
- Integrated Supplies Ordering
- Detailed Usage Reports
- Simplified/Consolidated Billing
- Single Point of Contact
- North America Service Coverage

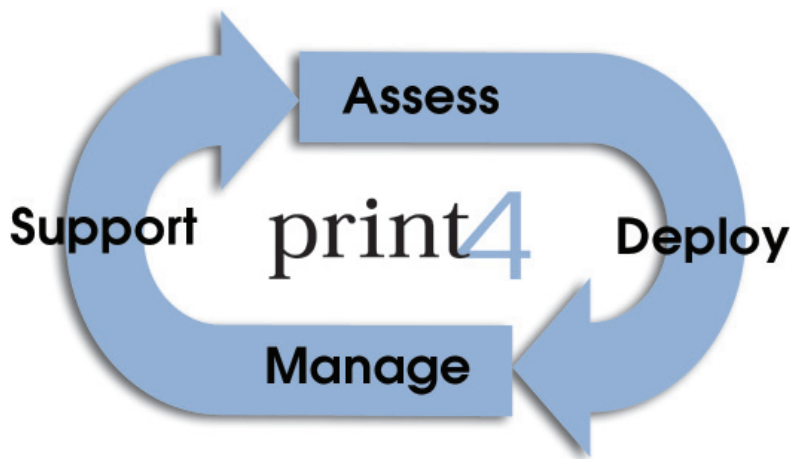


Stop sending  
money down  
the drain!

Reduce costs and  
increase efficiency with  
our scalable end-to-end  
print management solutions!



**ExpressPrinterSupplies.com**



## Assess

Print4 identifies the Where, When, and Why of your print environment. A variety of data collection options, including Print4 Discovery, our automated assessment tool, captures information about your print environment. The data collected is presented in a detailed proposal outlining the optimal printing solution for your business.

## Deploy

Print4 deploys solutions through delivery and implementation of parts, supplies, service, and software. All parts and supplies will be delivered when and where you need them from one of our five distribution locations. Service is dispatched via the internet to our network of 10,000 service technicians located throughout North America.

## Manage

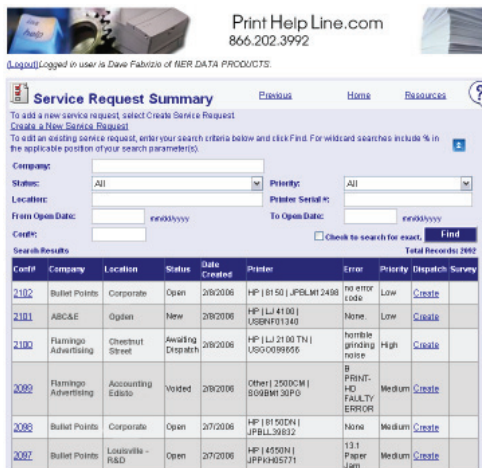
Print4's detailed reports and consolidated billing, provide a complete picture of your printing environment and enable us to improve your printing efficiency. Through onsite monitoring you can proactively order parts, supplies, and schedule service, ultimately reducing downtime.

## Support

Print4 provides ongoing technical, logistical, and operational support. Our help desk is staffed with experienced technicians who are available to diagnose any printing problem. We also offer training for your help desk to help in diagnosing minor printing errors. Service requests can be automated or submitted online 24 hours a day, 365 days a year.

## Print4 Onsite

Automated meters, service request, and supplies ordering



PrintHelpLine.com  
Service portal

## Benefits

### Responsive Single Point Of Contact

Centralizing printer service, supplies, and hardware frees up resources so you can focus on the core aspects of your business.

### Maximize Your Help Desk Through Training and Outsourcing

Don't have a help desk? Prefer to outsource? Problem beyond your scope? Our professionals provide expert training and are available to diagnose, dispatch, and repair any printing related issue.

### Top Quality Products When & Where You Need Them

Our supplies are tested to ASTM standards and backed by an unconditional warranty that covers both product and printer. Five distribution and two manufacturing locations ensure that external issues will not affect our ability to provide products. No other company in the industry has 72% coverage of the U.S. with two day ground shipping.

### North American Service Coverage

Access to more than 10,000 service technicians in the U.S., Canada, and Mexico. Our customer based service network insures you receive qualified service when and where you need it.